

# Child Protection Policy



Hills  
Grammar





# Child Protection Policy

Approval and Review	Details
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## Purpose

This Policy is intended to be provided and made available to members of the School Council, employees, contractors (including external providers) and volunteers (collectively, and for convenience, staff) during their employment or engagement with Hills Grammar to ensure a clear understanding of key concepts and their duties and obligations under the key items of child protection legislation in NSW.

Staff members who fail to adhere to this policy may be in breach of their terms of employment.

## Application and Scope

This Policy applies to all staff subject to any limitation of its operation arising out of any applicable exemption or because the person is not engaged in child related work.

The Policy outlines the key concepts and definitions under the relevant legislation including mandatory reporters, reportable conduct, and risk management. It:

- summarises the obligations imposed by child protection legislation on the School and on staff at Hills Grammar;
- sets out expected standards of behaviour in relation to staff and their relationship with students; and
- provides guidance as to how Hills Grammar will deal with certain matters.

## Related Legislation

There are four key pieces of child protection legislation in New South Wales:

- the *Children and Young Persons (Care and Protection) Act 1998* (“**Care and Protection Act**”);
- the *Child Protection (Working with Children) Act 2012* (“**WWC Act**”);
- the *Children’s Guardian Act 2019* (“Children’s Guardian Act”)
- Part 3A Child safe scheme (“Children’s Guardian Act”)
- the *Crimes Act 1900* (“*Crimes Act*”).

## Child Safe Scheme and the Child Safe Standards

The Child Safe Scheme gives the Office of the Children’s Guardian (OCG) additional powers to monitor and investigate how organisations implement the Child Safe Standards to support the safety and wellbeing of children and young people. Under the Scheme, certain child-related organisations including in the Education, Early Childhood, Health and Youth Justice sectors, must implement the Child Safe Standards.

The Office of the Children’s Guardian is an independent statutory body that promotes the interests, safety and rights of children and young people in NSW. The core functions of the Office of the Children’s Guardian include administering Working With Children Checks, Reportable Conduct Scheme and implementation of the Child Safe Standards.

The Child Safe Standards are

1. Child safety is embedded in organisational leadership, governance and culture.
2. Children participate in decisions affecting them and are taken seriously.
3. Families and communities are informed and involved.
4. Equity is upheld, and diverse needs are taken into account.
5. People working with children are suitable and supported.
6. Processes to respond to complaints of child abuse are child focused.
7. Staff are equipped with the knowledge, skills and awareness to keep children safe through continual education and training.
8. Physical and online environments minimise the opportunity for abuse to occur.
9. Implementation of the Child Safe Standards is continuously reviewed and improved.
10. Policies and procedures document how the organisation is child safe.

The School has developed and displays a child-friendly version of the policy. A copy is found in the addendums.

## Related Policies

There are a number of other School policies that relate to child protection that staff members must be aware of and understand including (but not limited to):

- Code of Conduct – sets out information about the standards of behaviour expected of all staff members;
- Work Health and Safety Statement – identifies the obligations imposed by work health and safety legislation on the School and staff members; and
- Staff Relationships Psychosocial Policy – summarises obligations in relation to unlawful discrimination, harassment and bullying.
- Complaints Resolution Policy – outlines the procedures followed when complaints are received

## Compliance and record keeping

The Principal or their delegate monitors compliance with this policy and securely maintains School records relevant to this policy, which includes:

- register of staff members who have read and acknowledged that they read and understood this policy;
- working with children check clearance (WWCC clearance) verifications;
- mandatory reports to the Department of Communities and Justice (DCJ), previously known as Family and Community Services; and
- reports of reportable conduct allegations, the outcome of reportable conduct investigations, and/or criminal convictions.

## Child Protection Procedures

The safety, protection and welfare of students is the responsibility of all staff members and encompasses:

- a duty of care to ensure that reasonable steps are taken to prevent harm to students which could reasonably have been foreseen; and
- obligations under child protection legislation.

## Child Protection Concerns

There are different forms of child abuse. These include neglect, sexual, physical and emotional abuse.

Neglect	Neglect is the continued failure by a parent or caregiver to provide a child with the basic things needed for his or her proper growth and development, such as food, clothing, shelter, medical and dental care and adequate supervision.
Sexual Abuse	Sexual abuse is when someone involves a child or young person in a sexual activity by using their power over them or taking advantage of their trust. Often children are bribed or threatened physically and psychologically to make them participate in the activity. Child sexual abuse is a crime.
Physical Abuse	Physical abuse is a non-accidental injury or pattern of injuries to a child caused by a parent, caregiver or any other person. It includes but is not limited to injuries which are caused by excessive discipline, severe beatings or shakings, cigarette burns, attempted strangulation and female genital mutilation.  Injuries include bruising, lacerations or welts, burns, fractures or dislocation of joints.  Hitting a child around the head or neck and/or using a stick, belt or other object to discipline or punishing a child (in a non-trivial way) is a crime.
Emotional Abuse	Emotional abuse can result in serious psychological harm, where the behaviour of their parent or caregiver damages the confidence and self-esteem of the child or young person, resulting in serious emotional deprivation or trauma.  Although it is possible for 'one-off' incidents to cause serious harm, in general it is the frequency, persistence and duration of the parental or carer behaviour that is instrumental in defining the consequences for the child.  This can include a range of behaviours such as excessive criticism, withholding affection, exposure to domestic violence, intimidation or threatening behaviour.

## Child wellbeing concerns

Child wellbeing concerns are safety, welfare or wellbeing concerns for a child or young person that do not meet the mandatory reporting threshold, risk of significant harm.

## Staff member responsibilities

Key legislation requires reporting of particular child protection concerns. However, as part of the School's overall commitment to child protection, all staff are required to report any child protection or child wellbeing concerns about the safety, welfare or wellbeing of a child or young person to the Principal or their delegate.

If the allegation involves the Principal a report should be made to the Chair of Council.

## Training

### Responsibilities of the School

The School provides all staff members with a copy of this policy and will provide all staff members with the opportunity to participate in child protection training annually.

This training includes:

- Completion of online training on Identifying and Responding to Children and Young People at Risk; and
- Completion of online training on NSW Reportable Conduct and Allegations Against Employees.

Training takes place at the start of each academic year.

### Responsibilities of staff members

All new staff members must read this policy and sign the acknowledgment that they have read and understood the policy.

All staff members must participate in annual child protection training and additional training, as directed by the Principal. The training complements this policy and provides information to staff about their legal responsibilities related to child protection and School expectations, including:

- mandatory reporting;
- reportable conduct;
- working with children checks; and
- professional boundaries.

Records of Child Protection Training are maintained by the Director of Professional Learning (DPL). The DPL will ensure that staff have completed the training in a timely manner.

## Working with children

The WWCC Act protects children by requiring a worker to have a WWCC clearance or current application to engage in child related work. Failure to do so may result in a fine or imprisonment.

The Office of the Children's Guardian (OCG) is responsible for determining applications for a WWCC clearance. It involves a national criminal history check and review of reported workplace misconduct findings. The result is either to:

- grant a WWCC clearance (generally valid for 5 years); or
- refuse a WWCC clearance (further applications cannot be made for 5 years).

In addition, the OGC may impose an interim bar on engaging in child related work for both applicants and WWCC clearance holders.

WWCC clearance holders are subject to ongoing monitoring by the OGC.

## Responsibilities for working with children checks

### *Responsibilities of staff members*

Staff members who engage in child-related work and eligible volunteers (including those volunteers working at overnight camps) are required to:

- hold and maintain a valid WWCC clearance;
- not engage in child-related work at any time that they are subjected to an interim bar or a bar;
- report to the Principal if they are no longer eligible for a WWCC clearance, the status of their WWCC clearance changes or are notified by the OCG that they are subjected to a risk assessment; and
- notify the OCG of any change to their personal details within 3 months of the change occurring. Failure to do so may result in a fine.

It is an offence for an employee to engage in child-related work when they do not hold a WWCC clearance or if they are subject to a bar.

All volunteers are required to be aware and follow the expectations of conduct expressed in the School staff Code of Conduct.

### *Responsibilities of the School*

The School is required to:

- verify online and record the status of each child-related worker's WWCC clearance. This is the responsibility of Human Resources who will conduct and record the verification;
- only employ or engage child-related workers or eligible volunteers who have a valid WWCC clearance; and
- advise the OCG of the findings they have made after completing a reportable conduct investigation, including whether they have made a finding of reportable conduct. A finding of reportable conduct in relation to sexual misconduct, a sexual offence or a serious physical assault must be referred to the OCG's Working with Children Check Directorate (WWCC Directorate). It is an offence for an employer to knowingly engage a child-related worker who does not hold a WWCC clearance or who has a bar.

## Working with children check clearances

A WWCC clearance is authorisation under the WWC Act for a person to engage in child-related work.

### *Child-related work*

Child-related work involves direct contact by the worker with a child or children and that contact is a usual part of and more than incidental to the work. Child related work includes, but is not limited to work in the following sectors:

- early education and child-care including education and care service, child-care centres and other child care;
- Schools and other educational institutions and private coaching or tuition of children;
- religious services;
- residential services including boarding schools, homestays more than three weeks, residential services and overnight camps;
- transport services for children including school bus services, taxi services for children with disability and supervision of school road crossings; and
- counselling, mentoring or distance education not involving direct contact.

Any queries about whether roles/duties engage in child-related work should be directed to the Principal.

## *Application/Renewal*

An application or renewal can be made through Service NSW or its replacement agency. The process for applying for and renewing a WWCC clearance with the OCG involves a national police check and a review of findings of misconduct. If the OCG grants or renews a WWCC clearance, the holder will be issued with a number which is to be provided to the School to verify the status of a staff member's WWCC clearance.

## *Refusal/Cancellation*

The OCG can refuse to grant a WWCC clearance or cancel a WWCC clearance. The person is then restricted from engaging in child-related work and not able to apply for another clearance for five years. Employers are notified by the OGC and instructed to remove such persons from child-related work.

## *Interim bar*

The OCG may issue an interim bar, for up to 12 months, to high risk individuals to prevent them from engaging in child-related work while a risk assessment is conducted. If an interim bar remains in place for six months or longer, it may be appealed to the Administrative Decisions Tribunal.

Not everyone who is subject to a risk assessment will receive an interim bar; only those representing a serious and immediate risk to children.

## *Disqualified person*

A disqualified person is a person who has been convicted, or against whom proceedings have been commenced for a disqualifying offence outlined in Schedule 2 of WWC Act. A disqualified person cannot be granted a WWCC clearance and is therefore restricted from engaging in child related work.

## Working with Children Check Monitoring

The OCG will continue to monitor criminal records and professional conduct findings of all WWCC clearance holders through a risk assessment process.

### *Risk assessments*

A risk assessment is an evaluation of an individual's suitability for child-related work.

The OCG will conduct a risk assessment on a person's suitability to work with children when a new record is received which triggers a risk assessment. This may include an offence under Schedule 1, pattern of behaviour or offences involving violence or sexual misconduct representing a risk to children and findings of misconduct involving children.

## Process for reporting to OCG

### Responsibilities of the School

Independent Schools are defined as a reporting body by the WWC Act.

The School is required to advise the OCG of the findings they have made after completing a reportable conduct investigation, including whether they have made a finding of reportable conduct. A finding of reportable conduct in relation to sexual misconduct, a sexual offence or a serious physical assault, must be referred to the OCG's WWCC Directorate. Information must also be referred internally to the OCG's WWCC Directorate if it meets the threshold for consideration of an interim WWCC bar, as per Section 17 of the WWC Act, pending a formal risk assessment.

The School may also be obliged to report, amend or provide additional information to the OCG as outlined in the WWC Act and the Children's Guardian Act.

## Finding of misconduct involving children

The School will report any finding of reportable conduct to the OCG.

When informing an employee of a finding of reportable conduct against them, the School should alert them to the consequent report to the WWCC Directorate in relation to sustained findings of sexual misconduct, a sexual offence or a serious physical assault.

The WWC Act enables a person who has a sustained finding referred to the OCG to request access to the records held by the School in relation to the finding of misconduct involving children, once final findings are made. The entitlements of a person to request access to information in terms of section 46 of the WWC Act is enlivened when a finding of misconduct involving children has been made.

## Other information

The School may also be required to provide information to the OGC that is relevant to an assessment of whether a person poses a risk to the safety of children or the OCG's monitoring functions.

The Care and Protection Act provides for mandatory reporting of children at risk of significant harm. A child is a person under the age of 16 years and a young person is aged 16 years or above but who is under the age of 18, for the purposes of the Care and Protection Act.

Under the Care and Protection Act, mandatory reporting applies to persons who:

- in the course of their employment, deliver services including health care; welfare, education, children's services and residential services, to children; or
- hold a management position in an organisation, the duties of which include direct responsibility for, or direct supervision of, the provision of services including health care, welfare, education, children's services and residential services, to children.

All teachers are mandatory reporters. Other staff members may also be mandatory reporters. Any queries about whether other staff members are mandatory reporters should be directed to the Principal.

# Mandatory Reporting

The Care and Protection Act provided for mandatory reporting of children at risk of significant harm. A child is a person under the age of 16 years and a young person is aged 16 years or above but who is under the age of 18, for the purposes of the Care and Protection Act.

Under the Care and Protection Act, mandatory reporting applies to person who:

- in the course of their employment, deliver service including health care; welfare, education, children's services and residential services, to children; or
- hold a management position in an organisation, the duties of which include direct responsibility for, or direct supervision of, the provision of services including health care, welfare, education, children's services and residential services, to children.

All teachers are mandatory reporters. Other staff members may also be mandatory reporters. Any queries about whether other staff members are mandatory reporters should be directed to the Principal.

## Reports to the Department of Communities and Justice (DCJ)

A mandatory reporter must, where they have reasonable grounds to suspect that a child (under 16 years of age) is at risk of significant harm, report to the Department of Communities and Justice (DCJ) as soon as practicable. The report must include the name, or a description, of the child and the grounds for suspecting that the child is at risk of significant harm.

In addition, the School may choose to make a report to the DCJ where there are reasonable grounds to suspect a young person (16 or 17 years of age) is at risk of significant harm and there are current concerns about the safety, welfare and well-being of the young person.

In the independent school sector, a mandatory reporter will meet their obligation if they report to the Principal in the School. This centralised reporting model ensures that a person in the School has all of the information that may be relevant to the circumstances of the child at risk of significant harm and addresses the risk of the School not being aware of individual incidences that amount to cumulative harm.

### *Reasonable grounds*

'Reasonable grounds' refers to the need to have an objective basis for suspecting that a child or young person may be at risk of significant harm, based on:

- first-hand observations of the child, young person or family;
- what the child, young person, parent or another person has disclosed;
- what can reasonably be inferred based on professional training and / or experience.

'Reasonable grounds' does not mean a person is required to confirm their suspicions or have clear proof before making a report.

### *Significant harm*

A child or young person is 'at risk of significant harm' if current concerns exist for the safety, welfare or well-being of the child or young person because of the presence, to a significant extent, of any one or more of the following circumstances:

- the child's or young person's basic physical or psychological needs are not being met or are at risk of not being met;
- the parents or other caregivers have not arranged and are unable or unwilling to arrange for the child or young person to receive necessary medical care;
- in the case of a child or young person who is required to attend school in accordance with the Education Act 1990, the parents or other caregivers have not arranged and are unable or unwilling to arrange for the child or young person to receive an education in accordance with that Act;
- the child or young person has been, or is at risk of being, physically or sexually abused or ill-treated;
- the child or young person is living in a household where there have been incidents of domestic violence and as a consequence, the child or young person is at risk of serious physical or psychological harm,

- a parent or other caregiver has behaved in such a way towards the child or young person, that the child or young person has suffered or is at risk of suffering serious psychological harm;
- the child was the subject of a pre-natal report under section 25 of the Care and Protection Act and the birth mother of the child did not engage successfully with support services to eliminate, or minimise to the lowest level reasonably practical, the risk factors that gave rise to the report.

What is meant by 'significant' in the phrase 'to a significant extent', is that which is sufficiently serious to warrant a response by a statutory authority irrespective of a family's consent.

What is significant, is not minor or trivial and may reasonably be expected to produce a substantial and demonstrably adverse impact on the child or young person's safety, welfare or well-being.

The significance can result from a single act or omission or an accumulation of these.

## Processes for mandatory reporting

### *Responsibilities of staff members*

Staff members must raise concerns about a child or young person who may be at risk of significant harm with the Principal or their delegate as soon as possible to discuss whether the matter meets the threshold of 'risk of significant harm' and the steps required to report the matter.

However, if there is an **immediate danger** to the child or young person and the Principal or next most senior member of staff is not contactable, staff members should contact the Police and/or the Child Protection Helpline (13 21 11) directly and then advise the Principal or next most senior member of staff at the School as soon as possible.

Staff members are not required to and must not, undertake any investigation of the matter. Staff members are not permitted to inform the parents or caregivers that a report to the DCJ has been made.

Staff members are required to deal with the matter confidentially and only disclose it to the persons referred to above or as required to comply with mandatory reporting obligations. Failure to maintain confidentiality will not only be a breach of this policy, but could incite potential civil proceedings for defamation.

### *Responsibilities of the School*

In general, the Principal or their assigned delegate will report these matters to the DCJ and where necessary, the Police. This is supported by the DCJ in accordance with best practice principles.

## Processes for reporting concerns about students

### *Responsibilities of staff members*

The Care and Protection Act outlines a mandatory reporter's obligation to report to the DCJ concerns about risk of significant harm. However, to ensure centralised reporting, all staff members are required to report any concern regarding the safety, welfare and wellbeing of a student to the Principal. Staff members who are unsure as to whether a matter meets the threshold of 'risk of significant harm', should report their concern to the Principal regardless.

Staff members are required to deal with all reports regarding the safety, welfare or wellbeing of a student confidentially and only disclose it to the Principal and any other person the Principal nominates.

## Processes for members of the public to report concerns to the School

Members of the Hills Grammar and wider community can raise a concern regarding the conduct of a member of the Hills Grammar staff, volunteer or contractor towards a child. This can be done by contacting the Principal via email [principal@hillsgrammar.nsw.edu.au](mailto:principal@hillsgrammar.nsw.edu.au). Allegations made in this form will be processed in accordance with the procedures as outlined in this document.

Anonymous allegations can be made through the School's Whistle Blower procedures as outlined in the Whistle Blower policy available on the School's website.

# Reportable Conduct

Section 29 of the Children's Guardian Act 2019 requires the Heads of Entities, including non-government schools in New South Wales, to notify the OCG of all allegations of reportable conduct and convictions involving an 'employee' and the outcome of the School's investigation of these allegations. Under the Children's Guardian Act 2019, allegations of child abuse only fall within the reportable conduct jurisdiction if the involved individual is an employee of the relevant entity at the time when the allegation becomes known by the Head of Entity.

Reportable Conduct:

- involves a child (a person under the age of 18 years) at the time of the alleged incident; and
- involves certain defined conduct as described in the Act (see below).

The OCG:

- must keep under scrutiny the systems for preventing reportable conduct by employees of non-government schools and the handling of, or response to, reportable allegations (including allegations which are exempt from notification) or convictions;
- must receive and assess notifications from non-government schools concerning reportable conduct or reportable convictions;
- is required to oversee or monitor the conduct of investigations by non-government schools into allegations of reportable conduct or reportable convictions;
- must determine whether an investigation that has been monitored has been conducted properly and whether appropriate action has been taken as a result of the investigation;
- may directly investigate an allegation of reportable conduct or reportable conviction against an employee of a non-government school, or the handling of or response to such a matter (eg arising out of complaints by the person who is the subject of an allegation); and
- may investigate the way in which a relevant entity has dealt with, or is dealing with, a report, complaint or notification, if the OCG considers it appropriate to do so.

## Defining Reportable Conduct

Under the Children's Guardian Act 2019, *reportable conduct* is defined as:

- a sexual offence;
- sexual misconduct;
- an assault against a child;
- ill-treatment of a child;
- neglect of a child;
- an offence under section 43B (failure to protect) or section 316A (failure to report) of the Crimes Act 1900; and
- behaviour that causes significant emotional or psychological harm to a child.

Reportable conduct does not extend to:

- conduct that is reasonable for the purposes of the discipline, management or care of children, having regard to the age, maturity, health or other characteristics of the children and to any relevant codes of conduct or professional standards. For example a teacher raising their voice in order to attract the attention or restore order in a classroom; or
- the use of physical force that, in all the circumstances, is trivial or negligible and the circumstances in which it was used have been investigated and the result of the investigation has been recorded in accordance with appropriate procedures. For example; touching a child in order to attract their attention or momentarily restraining a child in order to prevent the child from hurting themselves or others, or touching a child to guide or comfort them; or
- conduct of a class or kind exempted from being reportable conduct by the Children's Guardian under section 30

The following definitions relate to *reportable conduct*:

<p>Sexual Offence</p>	<p>An offence of a sexual nature under a law of the State, another State, a Territory, or the Commonwealth, committed against, with or in the presence of a child, such as:</p> <ul style="list-style-type: none"> <li>• sexual touching of a child;</li> <li>• a child grooming offence;</li> <li>• production, dissemination or possession of child abuse material.</li> </ul> <p>Definitions of ‘grooming’, within child protection legislation, are complex. Under the Crimes Act, grooming or procuring a child under the age of 16 years for unlawful sexual activity is classed as a sexual offence. The Crimes Act (s73) also extends the age of consent to 18 years when a child is in a ‘special care’ relationship. Under Schedule 1(2) of the WWC Act, grooming is recognised as a form of sexual misconduct. The Children’s Guardian Act 2019 and this Child Protection Policy reflect these definitions within the context of the Reportable Conduct Scheme (Division 2).</p> <p>An alleged sexual offence does not have to be the subject of criminal investigation or charges for it to be categorised as a reportable allegation of sexual offence.</p>
<p>Sexual Misconduct</p>	<p>Involves conduct with, towards or in the presence of a child that is sexual in nature (but not a sexual offence). The Act provides the following (non-exhaustive) examples:</p> <ul style="list-style-type: none"> <li>• descriptions of sexual acts without a legitimate reason to provide the descriptions;</li> <li>• sexual comments, conversations or communications;</li> <li>• comments to a child that express a desire to act in a sexual manner towards the child, or another child.</li> </ul> <p>Note – crossing professional boundaries comes within the scope of the scheme to the extent that the alleged conduct meets the definition of sexual misconduct. That is, the conduct with, towards or in the presence of a child that is sexual in nature (but is not a sexual offence).</p>
<p>Assault</p>	<p>An assault can occur when a person intentionally or recklessly (ie. knows the assault is possible but ignores the risk):</p> <ul style="list-style-type: none"> <li>• applies physical force against a child without lawful justification or excuse – such as hitting, striking, kicking, punching or dragging a child (actual physical force); or</li> <li>• causes a child to apprehend the immediate and unlawful use of physical force against them – such as threatening to physically harm a child through words and/or gestures regardless of whether the person actually intends to apply any force (apprehension of physical force)</li> </ul>
<p>Ill Treatment</p>	<p>This is defined as conduct towards a child that is:</p> <ul style="list-style-type: none"> <li>• unreasonable; and</li> <li>• seriously inappropriate, inhumane or cruel.</li> </ul> <p>Ill-treatment can include a range of conduct such as making excessive or degrading demands of a child; a pattern of hostile or degrading comments or behaviour towards a child; and using inappropriate forms of behaviour management towards a child.</p>
<p>Neglect</p>	<p>This is defined as a significant failure to provide adequate food, supervision, nursing, clothing, medical aid or lodging for a child that causes, or is likely to cause, harm by a person who has care and / or responsibility towards a child.</p> <p>Neglect can be an ongoing situation of repeated failure by a caregiver to meet a child’s physical or psychological needs, or a single incident where a caregiver fails to fulfil a duty or obligation, resulting in actual harm to a child. Examples of neglect include failing to protect a child from abuse and exposing a child to a harmful environment.</p>

Emotional or psychological harm	<p>Behaviour that causes significant emotional or psychological harm is conduct that is intentional or reckless (without reasonable excuse), obviously or very clearly unreasonable and which results in significant emotional harm or trauma to a child.</p> <p>For a reportable allegation involving emotional or psychological harm, the following elements must be present"</p> <ul style="list-style-type: none"> <li>• an obviously or very clearly unreasonable or serious act or series of acts that employee knew, or ought to have known was unacceptable, and</li> <li>• evidence of harm to the child that is more than transient, including displaying patterns of 'out of character behaviour', regression in behaviour, distress, anxiety, physical symptoms or self-harm, and</li> <li>• all alleged causal link between the employee's conduct and the significant emotional or psychological harm to the child.</li> </ul>
Reportable allegation	An allegation that an employee has engaged in conduct that may be reportable conduct
Reportable conviction	A conviction (including a finding of guilt without the court proceeding to a conviction) in NSW or elsewhere, of an offence involving reportable conduct.
Employee	<ul style="list-style-type: none"> <li>• an individual employed by, or in an entity</li> <li>• a volunteer providing services to children and</li> <li>• a contractor engaged directly by the entity (or by a 3<sup>rd</sup> party) where the holds, or is required to hold, a WWCC clearance for purposes of their work with an entity</li> </ul>
ESOA	An Employee Subject of an Allegation

## Processes for reporting of reportable conduct allegations of convictions

### *Responsibilities of staff members*

Any concerns about any other employee engaging in conduct that is considered inappropriate, or reportable conduct, or any allegation of inappropriate or reportable conduct made to the employee or about the employee themselves must be reported to the Principal. Where it is uncertain if the conduct is reportable conduct but is considered inappropriate behaviour this must also be reported.

Staff members must also report to the Principal when they become aware that an employee has been charged with or convicted of an offence (including a finding of guilt without the court proceeding to a conviction) involving reportable conduct. This includes information relating to the employee themselves.

If the allegation involves the Principal, the staff member must report to the Chair of Council.

### *Responsibilities of parents, carers and community members*

Parents, carer and community members are encouraged to report any conduct that is in their view inappropriate, reportable or criminal conduct to [The Principal] or their delegate. All such reports will be dealt with in accordance with the School's complaint handling procedures.

### *Responsibilities of the School*

The Principal, as the Head of Entity under the Children's Guardian Act 2019, must:

- Ensure specified systems are in place for preventing, detecting and responding to reportable allegations or convictions.
- Submit a 7-day notification form to the OCG within 7 business days of becoming aware of a reportable allegation or conviction against an employee of the entity (unless the Head of the Entity has a reasonable excuse),

The notification should include the following information:

- a) that a report has been received in relation to an employee of the School, and
  - b) the type of reportable conduct, and
  - c) the name of the employee, and
  - d) the name and contact details of School and the Head of Entity, and
  - e) for a reportable allegation, whether it has been reported to Police, and
  - f) if a report has been made to the Child Protection Helpline, that a report has been made, and
  - g) the nature of the relevant entity's initial risk assessment and risk management action,
- The notice must also include the following, if known to the Head of Entity:
    - a) details of the reportable allegation or conviction considered to be a reportable conviction,
    - b) the date of birth and working with children number, if any, of the employee the subject of the report,
    - c) the police report reference number (if Police were notified),
    - d) the report reference number if reported to the Child Protection Helpline,
    - e) the names of other relevant entities that employ or engage the employee, whether or not directly, to provide a service to children, including as a volunteer or contractor.
  - Maximum penalty for failure to notify within 7 business days —10 penalty units.

## Processes for investigating an allegation of reportable conduct

The Principal is responsible for ensuring that the following steps are taken to investigate an allegation of reportable conduct.

### *Initial steps*

Once an allegation of reportable conduct against an employee is received, the Principal is required to:

- determine whether it is an allegation of reportable conduct;
- assess whether the DCJ or the Police need to be notified (ie, if reasonable grounds to suspect that a child is at risk of significant harm or a potential criminal offence). If they have been notified, seek clearance from these statutory agencies prior to the School proceeding with the reportable conduct investigation;
- notify the child's parents (unless to do so would be likely to compromise the investigation or any investigation by the DCJ or Police);
- notify the OCG within 7 business days of receiving the allegation;
- carry out a risk assessment and take action to reduce/remove risk, where appropriate; and
- provide an initial letter to the ESOA advising that an allegation of reportable conduct has been made against them and the School's responsibility to investigate this matter under Section 34 of the Children's Guardian Act 2019; and
- investigate the allegation or appoint someone to investigate the allegation.

### *Investigation principles*

During the investigation of a reportable conduct allegation the School will:

- follow the principles of procedural fairness;
- inform ESOA of the substance of any allegations made against them, at the appropriate time in the investigation, and provide them with a reasonable opportunity to respond to the allegations;
- make reasonable enquiries or investigations before making a decision;
- avoid conflicts of interest;
- conduct the investigation without unjustifiable delay;
- handle the matter as confidentially as possible; and
- provide appropriate support for all parties including the child/children, witnesses and the ESOA.

## *Investigation steps*

In an investigation the Principal or appointed investigator will generally:

- interview relevant witnesses and gather relevant documentation;
- provide a letter of allegation to the ESOA;
- provide the ESOA with the opportunity to provide a response to the allegations either in writing or at Interview;
- consider relevant evidence and make a preliminary finding in accordance with the OCG guidelines;
- inform the ESOA of the preliminary finding in writing by the Head of Entity and provide them with a further opportunity to respond or make a further submission prior to the matter moving to final findings;
- consider any response provided by the ESOA;
- make a final finding in accordance with the OCG guidelines;
- decide on the disciplinary action, if any, to be taken against the ESOA;
- if it is completed, send the final report to the OCG within 30 days after having received the allegation, as per section 36 of the Children's Guardian Act 2019.
- should the final report be unfinished within 30 days, the Head of Entity must provide, at minimum, an interim report to the OCG within 30 days of having received the allegation, as per section 38 of the Children's Guardian Act 2019.

Submission of an interim report must include;

- a reason for not providing the final report within 30 days and an estimated time frame for completion of the report.
- specific information, including (if known); the facts and circumstances of the reportable allegation; any known information about a reportable conviction; action taken since the OCG received a notification about the reportable allegation or reportable conviction; further action the Head of Entity proposes to take in relation to the reportable allegation or reportable conviction; including if the Head of Entity proposes to take no further action; the reasons for the action taken and the action proposed to be taken or the reasons for the decision to take no further action; other information prescribed by the regulations; and
- be accompanied by copies of documents in the School's possession, including transcripts of interviews and copies of evidence.

The steps outlined above may need to be varied on occasion to meet particular circumstances. For example, it may be necessary to take different steps where the matter is also being investigated by the DCJ or Police.

An ESOA may have an appropriate support person with them during the interview process. Such a person is there for support only and as a witness to the proceedings and not as an advocate or to take an active role.

## Risk management throughout an investigation of a reportable conduct allegation

Risk management means identifying the potential for an incident or accident to occur and taking steps to reduce the likelihood or severity of its occurrence.

The Principal is responsible for risk management throughout the investigation and will assess risk at the beginning of the investigation, during and at the end of the investigation.

### *Initial risk assessment*

Following an allegation of reportable conduct against an employee, the Principal conducts an initial risk assessment to identify and minimise the risks to:

- the child(ren) who are the subject of the allegation;
- other children with whom the employee may have contact;
- the ESOA;
- the School
- the proper investigation of the allegation.

The factors which will be considered during the risk assessment include:

- the nature and seriousness of the allegations;
- the vulnerability of the child(ren) the ESOA has contact with at work;
- the nature of the position occupied by the ESOA;
- the level of supervision of the ESOA; and
- the disciplinary history or safety of the ESOA and possible risks to the investigation.

The Principal will take appropriate action to minimise risks. This may include the ESOA being temporarily relieved of some duties, being required not to have contact with certain students, being asked to take paid leave, or being suspended from duty. When taking action to address any risks identified, the School will take into consideration both the needs of the child(ren) and the ESOA.

A decision to take action on the basis of a risk assessment is not indicative of the findings of the matter. Until the investigation is completed and a finding is made, any action, such as an employee being suspended, is not to be considered to be an indication that the alleged conduct by the employee did occur.

### *Ongoing risk assessment*

The Principal will continually monitor risk during the investigation including in the light of any new relevant information that emerges.

### *Findings*

At the completion of the investigation, a finding will be made in relation to the allegation and a decision made by the Principal regarding what action, if any, is required in relation to the ESOA, the child(ren) involved and any other parties.

### *Information for the ESOA*

The ESOA will be advised:

- that an allegation has been made against them (at the appropriate time in the investigation); and
- of the substance of the allegation, or of any preliminary finding and the final finding.

The ESOA does not automatically have the right to:

- know or have confirmed the identity of the person who made the allegation; or
- be shown the content of the OCG notification form or other investigation material that reveals information provided by other employees or witnesses.

The WWC Act enables a person who has a sustained finding referred to the OCG to request access to the records held by the School in relation to the finding of misconduct involving children, once final findings are made. The entitlements of a person to request access to information in terms of section 46 of the WWC Act is enlivened when a finding of misconduct involving children has been made.

### *Disciplinary action*

As a result of the allegations, investigation or final findings, the School may take disciplinary action against the ESOA (including termination of employment).

In relation to any disciplinary action the School will give the ESOA:

- details of the proposed disciplinary action; and
- a reasonable opportunity to respond before a final decision is made.

### *Confidentiality*

It is important when dealing with allegations of reportable conduct that the matter be dealt with as confidentially as possible.

The School requires that all parties maintain confidentiality during the investigation including in relation to the handling and storing of documents and records.

Records about allegations of reportable conduct against employees will be kept [in a secure area] and will be accessible by [the Head of Entity or with the Head of Entity's express authority].

No employee may comment to the media about an allegation of reportable conduct unless expressly authorised by the Principal to do so.

Staff members who become aware of a breach of confidentiality in relation to a reportable conduct allegation must advise the Principal.

## Criminal Offences

In 2018 the Crimes Act was amended to adopt recommendations of the Royal Commission into Institutional Responses to Child Sexual Abuse. The new offences are designed to prevent child abuse and to bring abuse that has already occurred to the attention of the Police.

### Failure to protect offence (Crimes Act 1900 – NSW)

An adult working in a school, therefore all staff members, will commit an offence if they know another adult working there poses as serious risk of committing a child abuse offence and they have the power to reduce or remove the risk, and they negligently fail to do so either by acts and/or omissions.

This offence is targeted at those in positions of authority and responsibility working with children who turn a blind eye to a known and serious risk rather than using their power to protect children.

### Failure to report offence (Crimes Act 1900 – NSW)

Any adult, and therefore all staff members, will commit an offence if they know, believe or reasonably ought to know that a child abuse offence has been committed and fail to report that information to Police, without a reasonable excuse. A reasonable excuse would include where the adult has reported the matter to the Principal and is aware that the Principal has reported the matter to the Police.

### Special Care Relationships (Crimes Act 1900 – NSW)

It is a crime in NSW for a staff member, volunteer or contractor to have a sexual relationship with a student where there is a special care relationship. The Act provides that a young person is under an adult's special care if the adult is a member of the teaching staff of the School at which the young person is a student; or has an established personal relationship with the young person in connection with the provision of religious, sporting, musical or other instruction.

The Special Care (sexual intercourse) offence under s73 was supplemented by an additional special care offence involving sexual touching now under s73A of the Crimes Act. The new offence under s73A will expand special care offences to also apply to non-penetrative sexual touching. The offence will protect children aged 16-17 years from inappropriate sexual contact with teachers and others who have special care of the child.

## Addendums

- Child Safe Standards
- Oversight and regulatory mechanism aimed at protecting children and young people
- Child-friendly version of the policy

# The Child Safe Standards



## STANDARD 1

Child safety is embedded in organisational leadership, governance and culture



## STANDARD 3

Families and communities are informed and involved



## STANDARD 4

Equity is upheld and diverse needs are taken into account

## STANDARD 2

Children participate in decisions affecting them and are taken seriously



## STANDARD 6

Processes to respond to complaints of child abuse are child focused

## STANDARD 5

People working with children are suitable and supported



## STANDARD 7

Staff are equipped with the knowledge, skills and awareness to keep children safe through continual education and training



## STANDARD 8

Physical and online environments minimise the opportunity for abuse to occur



## STANDARD 9

Implementation of the Child Safe Standards is continuously reviewed and improved



## STANDARD 10

Policies and procedures document how the organisation is child safe



Office of the  
Children's Guardian

For more information on the Child Safe Standards or to arrange an information session please visit [www.kidsguardian.nsw.gov.au](http://www.kidsguardian.nsw.gov.au), contact [childsafe@kidsguardian.nsw.gov.au](mailto:childsafe@kidsguardian.nsw.gov.au) or phone 02 9286 7225

**The Child Safe Standards recommended by the Royal Commission into Institutional Responses to Child Sexual Abuse provide a framework so organisations can create cultures and adopt strategies to keep children safe from harm.**

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They:

- help drive cultural change in organisations
- are principle-based and outcome-focused
- are flexible enough that they can be adapted by organisations of varying sizes and characteristics
- avoid placing undue burden on organisations
- help organisations address multiple risks
- balance caution and caring
- are a benchmark against which organisations can assess their child safe capability and set performance targets
- are of equal importance and are interrelated



## Standard 1



### **Child safety is embedded in organisational leadership, governance and culture**

- The organisation publicly commits to child safety and leaders champion a child safe culture
- Child safety is a shared responsibility at all levels of the organisation
- Risk management strategies focus on preventing, identifying and mitigating risks to children
- Staff and volunteers comply with a code of conduct that sets clear behavioural standards towards children
- Staff and volunteers understand their obligations on information sharing and record keeping

## Standard 2



### **Children participate in decisions affecting them and are taken seriously**

- Children are able to express their views and are provided opportunities to participate in decisions that affect their lives
- The importance of friendships is recognised and support from peers is encouraged, helping children feel safe and be less isolated
- Children can access abuse prevention programs and information
- Staff and volunteers are attuned to signs of harm and facilitate child-friendly ways for children to communicate and raise their concerns



### Standard 3

#### Families and communities are informed and involved

- Families have the primary responsibility for the upbringing and development of their child and participate in decisions affecting their child
- The organisation engages in open, two-way communication with families and communities about its child safety approach and relevant information is accessible
- Families and communities have a say in the organisation's policies and practices
- Families and communities are informed about the organisation's operations and governance



### Standard 4

#### Equity is upheld and diverse needs are taken into account

- The organisation actively anticipates children's diverse circumstances and responds effectively to those with additional vulnerabilities
- All children have access to information, support and complaints processes
- The organisation pays particular attention to the needs of Aboriginal and Torres Strait Islander children, children with disability, and children from culturally and linguistically diverse backgrounds



### Standard 5

#### People working with children are suitable and supported

- Recruitment, including advertising and screening, emphasises child safety
- Relevant staff and volunteers have Working With Children Checks
- All staff and volunteers receive an appropriate induction and are aware of their child safety responsibilities, including reporting obligations
- Supervision and people management have a child safety focus



### Standard 6

#### Processes to respond to complaints of child sexual abuse are child focused

- The organisation has a child-focused complaint-handling system that is understood by children, staff, volunteers and families
- The organisation has an effective complaint-handling policy and procedure which clearly outline roles and responsibilities, approaches to dealing with different types of complaints and obligations to act and report
- Complaints are taken seriously, responded to promptly and thoroughly, and reporting, privacy and employment law obligations are met



## Standard 7



### Staff are equipped with the knowledge, skills and awareness to keep children safe through continual education and training

- Relevant staff and volunteers receive training on the nature and indicators of child maltreatment, particularly organisational child abuse
- Staff and volunteers receive training on the organisation's child safe practices and child protection
- Relevant staff and volunteers are supported to develop practical skills in protecting children and responding to disclosures

## Standard 8



### Physical and online environments minimise the opportunity for abuse to occur

- Risks in the online and physical environments are identified and mitigated without compromising a child's right to privacy and healthy development
- The online environment is used in accordance with the organisation's code of conduct and relevant policies



## Standard 9



### Implementation of the Child Safe Standards is continuously reviewed and improved

- The organisation regularly reviews and improves child safe practices
- The organisation analyses complaints to identify causes and systemic failures to inform continuous improvement



## Standard 10



### Policies and procedures document how the organisation is child safe

- Policies and procedures address all Child Safe Standards
- Policies and procedures are accessible and easy to understand
- Best practice models and stakeholder consultation inform the development of policies and procedures
- Leaders champion and model compliance with policies and procedures
- Staff understand and implement the policies and procedures



# Oversight and regulatory mechanisms aimed at protecting children and young people

In NSW there are many oversight and regulatory mechanisms that function to prioritise the safety and wellbeing of children.



## Child Safe Organisations

### Office of the Children's Guardian

Child Safe Standards	OOHC and Adoption Accreditation	Voluntary OOHC Registration	Carers Register	Capability Building and Support
The Child Safe Standards provide a framework for child safe organisations. All organisations working with children should implement them.	Out-of-home care (OOHC) and adoption agencies must meet Child Safe Standards and be accredited by the OCG to provide services to children.	Organisations that provide overnight care to children and young people in certain circumstances must be registered with the OCG.	A centralised database of carers authorised to provide statutory or supported OOHC in NSW.	Staff and volunteers can utilise training, resources and templates to implement the Child Safe Standards. Dedicated coordinators work with priority sectors.
Working With Children Check	Reportable Conduct	Children's Employment	Community Visitors	Further work
Child-related organisations must use the Working With Children Check to support the recruitment of people suitable to work with children.	Organisations are oversighted when they notify and investigate certain allegations about how an employee, volunteer or contractor has acted towards a child.	Employers in the entertainment and modelling industry are regulated to prevent child exploitation and abuse.	Independent appointees visit and report on out-of-home care services for children and young people in residential care placements.	The OCG is working to develop a regulatory scheme to implement the Child Safe Standards, and to create a Residential Care Workers Register.

### Other regulators

**Early Childhood Education and Care Directorate (Department of Education)** – Early education and care service are monitored, regulated, assessed and rated to ensure children are kept safe and secure. Services are assessed under the National Quality Framework.

**NDIS Quality and Safeguards Commission** – Registered National Disability Insurance Scheme (NDIS) providers, including those providing services to children, are monitored against the NDIS Code of Conduct and Practice Standards.



## Advocacy

### Advocate for Children and Young People

General	Children's Participation	Systemic Research	Recommendations	Strategic Planning
ACYP has general broad advocacy powers for children and young people aged 0–24 on systemic issues but not individual concerns.	Children are consulted to promote the participation of children and young people in decision making.	Research is undertaken on issues that affect children and young people to inform improvements.	Recommendations are made to improve legislation, policies, reports and practices that affect children and young people.	Strategic Plans set out the NSW Government's vision and priorities for children and young people.



## Integrity, Oversight and System Improvements

### NSW Ombudsman

General	Complaints	Juvenile Justice <sup>1</sup>	Child Death Prevention
<p>Complaints about public authorities and community service providers are received and resolved.</p> <p>Serious/systemic maladministration is investigated.</p> <p>The delivery of community services and Aboriginal Programs are monitored.</p> <p>Public Interest Disclosures by public officials (whistleblowing) are oversights.</p> <p>Evidence-based recommendations are made to achieve systemic improvements.</p>	<p>Complaints about the provision of community services – including child protection and OOHC – can be made.</p> <p>The delivery of community services are monitored and reviewed.</p>	<p>Complaints can be made by, or on behalf of, children and young people involved with Youth Justice.</p> <p>Youth Justice Centres are visited to provide an avenue for complaints to be made, and to monitor the situation of children in detention.</p> <p>The use of segregation in Youth Justice Centres is monitored.</p>	<p>The NSW Child Death Review Team reviews all deaths of children 0 – 17 years that occur in NSW.</p> <p>Separately, the Ombudsman reviews and monitors the deaths of children that occur in circumstances of abuse or neglect, and children who die while in OOHC or detention.</p>



## Reporting and Liability

Mandatory Reporting	Reportable Conduct	Police	Working with Children Check	Failure to protect	Duty of Care
Some professions that work with children have a legal responsibility to make a report if they believe a child is at risk of significant harm.	Employers subject to the Reportable Conduct Scheme must notify the OCG of an allegation of reportable conduct, including sexual misconduct or physical abuse.	All adults in NSW are required to report information to police if they know, believe or reasonably ought to know that a child abuse offence has been committed against another person.	Employers of adults in child-related roles have an obligation to register with the WWCC system, verify their workers hold a WWCC and remove from child-related work any who are not eligible to work with children.	An adult working in an organisation doing child-related work will commit an offence if they know another adult working there poses a serious risk of abusing a child, and they have the power to reduce or remove the risk, and they negligently fail to do so.	Child-related organisations have a duty of care to prevent child abuse perpetrated by individuals associated with the organisation.

<sup>1</sup> The NSW Inspector of Custodial Services is appointed to inspect youth justice centres, and report to Parliament on the findings of these inspections. The Inspector also oversees the Official Visitor programs conducted in youth justice centres.



# Your School and Teachers Care About You!

Keeping everyone safe and happy at school is something we all work together on. This means making sure we do our best to stop anything that might hurt kids now or in the future. It's also following the rules that help take care of kids.

Sometimes, people can do things to kids that are not okay. There are different kinds of things that it's important to let a safe adult know about. Here are some examples:

- **Not taking care of the things a child needs every day:** Some adults might not give kids the things they really need each day, like food, clothes and a safe place to live. Also things kids need to be safe and healthy like going to the doctor or dentist.
- **Hurting a child's body:** Some people might hurt a child's body on purpose, like hitting them really hard or doing things that can cause injuries, like cuts, burns or broken bones.
- **Touching a child's body:** No one should ask to look, touch or feel the private parts of your body. No one should ask you to photograph or share a picture of the private parts of your body. If something happens that makes you feel scared, uncomfortable or upset it is important to talk to a safe adult. There are also very bad things when someone tries to do something with a child, making them feel scared or uncomfortable. This is a big crime.
- **Saying mean or hurtful things:** Sometimes, adults say or do things that make kids feel really sad or scared. It could be always saying mean things, not showing love, or even making threats to hurt a child, themselves or another person.
- **Making you feel unsafe:** Sometimes other people can make you feel unsafe at home because of the things they are saying or doing to themselves or other people you care about. This might also be about your pets.

It's important to know that these things are not okay, and if any child feels unsafe or uncomfortable, they should tell a trusted adult like a teacher. Everyone at Hills Grammar wants to make sure kids are safe and happy.

We promise to always work hard to keep you safe, and sometimes we might need to tell important things to other safe adults to make sure you're okay. But don't worry, we'll only tell the people we really have to, so it stays safe and private.





## Child Protection at Hills Grammar

Hills Grammar is committed to the implementation of the Child Safe Standards. Our approach to this outlined below



### Training

Our staff are trained regularly in child protection.



### Involvement of our community

Our school community, including students, is involved in key planning and decision making.



### Policies and procedures

We have rigorous policies and procedures around child protection.



### Review and update

We regularly review and updated our policies and procedures so that they are best equipped to keep children safe.



### Culture of trust

We work hard to build cultures of trust between our staff, students and parents.

## Raising a child protection concern with the School

Members of the Hills Grammar and the wider community can raise child protection concerns about the conduct of staff, volunteers and contractors directly with the School.



Contact the School Principal on [principal@hillsgrammar.nsw.edu.au](mailto:principal@hillsgrammar.nsw.edu.au)



Contact the School on 9654 2111 and ask to speak to the Principal



Anonymous concerns can be raised through the School's whistleblower procedures

## What are child protection concerns?

Examples of child protections concerns include:

- The neglect of a child or young person
- Sexual abuse of a child or young person
- Physical abuse of a child or young person
- Emotional abuse of a child or young person

## More information

The School's website contains the:

- Hills Grammar School Child Protection Policy
- Hills Grammar School Child Protection Policy (Child Friendly version)
- Hills Grammar Complaint Resolution Policy
- Hills Grammar Whistleblower Policy

Copies are also available from the School.

[hillsgrammar.nsw.edu.au](https://hillsgrammar.nsw.edu.au)